

Customer Orders

The Baldwin Archetypes Hardware is made-to-order; therefore, every order is unique and specific to each customer order placed. Our product is sold in one of the following methods:

Complete Product

- ♦ Product is ordered and sold as a set and includes trim, mortise lock or latch, cylinder, armor plate and/or front and strike.

OR

- ♦ Product is ordered and sold as trim only and does not include mortise lock, latch, cylinder, armor plate, front and strike.

OR

Model and Options

If you have a specific order that contains one of the following configurations listed below, then please call to discuss available options, pricing and ordering methods:

- ♦ Keyed Alike (Entry Handleset Mortise Lock/Tubular Latch and Deadbolt Sets Only)
- ♦ Split Finishes
- ♦ Knob × Lever/Lever × Knob Interior and Exterior Sets
- ♦ Thick Doors (considered Custom Door on previous Door Thickness Matrix)

Please note that it will assist our Customer Service Center if the order form provided is partially filled in or complete prior to discussing your specific needs.

